

MICROSOFT OFFICIAL CURRICULUM

Microsoft

Copilot Immersion Experience

MS-4021

Official Microsoft Learn-aligned instructor-led program for Copilot Immersion Experience.

AI

Beginner

Microsoft 365

DURATION

1 day

LEVEL

Beginner

FORMAT

Virtual, On-site, or Hybrid

CERTIFICATION

MS-4021

AUDIENCE PROFILE

Built for these roles

MS-4021: Copilot Immersion Experience is designed for business professionals who want to enhance their daily workflows and productivity through AI. It is ideal for those seeking to understand and leverage Microsoft 365 Copilot to streamline tasks, improve decision-making, and drive impact in their roles and teams.

OVERVIEW

Executive overview

In MS-4021: Copilot Immersion Experience, discover how Microsoft 365 Copilot enhances productivity and innovation across diverse functional areas, from finance and HR to sales, operations, marketing, IT, and beyond. This experience provides insights into crafting contextual prompts for Copilot and engaging use case exercises that showcase seamless integration into daily business workflows. Whether you're a business user looking to streamline tasks or a decision-maker exploring AI-driven efficiencies, this course equips you with the skills to maximize Copilot's potential in your role.

PROGRAM OUTCOMES

Capabilities your teams will gain

- Strengthen capability in ai scenarios
- Strengthen capability in microsoft 365 scenarios
- Strengthen capability in role-based scenarios

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ENTERPRISE CUSTOMIZATION

Enterprise customization

Tailor this program to your organization's priorities: Builds current Microsoft credential readiness for Copilot Immersion Experience using the official Microsoft Learn outline.

Customization options

- Align labs to your production environment and platform priorities
- Add readiness reviews and instructor-led practice sessions
- Extend into project-specific architecture or delivery coaching

CURRICULUM

Curriculum roadmap

1

MODULE 1

AI

Cover ai skills and implementation practices aligned to Copilot Immersion Experience.

- Cover ai skills
- implementation practices aligned to Copilot Immersion Experience

2

MODULE 2

Microsoft 365

Cover microsoft 365 skills and implementation practices aligned to Copilot Immersion Experience.

- Cover microsoft 365 skills
- implementation practices aligned to Copilot Immersion Experience

3

MODULE 3

Role-Based

Cover role-based skills and implementation practices aligned to Copilot Immersion Experience.

- Cover role-based skills
- implementation practices aligned to Copilot Immersion Experience

TALK TO US

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PROGRAM BRIEF

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PRIVATE DELIVERY

Plan a private cohort for your team

Scope delivery format, role mix, and rollout timeline with our solutions team.

Plan Private Delivery

Book advisory call

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