

MICROSOFT OFFICIAL CURRICULUM

Microsoft

MS-4019

Transform your everyday business processes with agents

Official Microsoft Learn-aligned instructor-led program for Transform your everyday business processes with agents.

AI

Beginner

Microsoft 365

DURATION

1 day

LEVEL

Beginner

FORMAT

Virtual, On-site, or Hybrid

CERTIFICATION

MS-4019

AUDIENCE PROFILE

Built for these roles

MS-4019: Transform your everyday business processes with agents is targeted to everyday Microsoft 365 business users. No programming experience is required to create Microsoft 365 Copilot Chat agents and SharePoint agents.

OVERVIEW

Executive overview

MS-4019: Transform your everyday business processes with agents examines Microsoft prebuilt agents and agents for the everyday business user in Microsoft 365 Copilot. Hands-on lab exercises help students learn how to create agents in both Microsoft 365 Copilot Chat and SharePoint.

PROGRAM OUTCOMES

Capabilities your teams will gain

- Strengthen capability in ai scenarios
- Strengthen capability in microsoft 365 scenarios
- Strengthen capability in role-based scenarios

ENTERPRISE CUSTOMIZATION

Enterprise customization

Tailor this program to your organization's priorities: Builds current Microsoft credential readiness for Transform your everyday business processes with agents using the official Microsoft Learn outline.

Customization options

- Align labs to your production environment and platform priorities
- Add readiness reviews and instructor-led practice sessions
- Extend into project-specific architecture or delivery coaching

TALK TO US

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CURRICULUM

Curriculum roadmap

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MODULE 1

Transform your everyday business processes with agents

Learn how to use agents in Microsoft Copilot and SharePoint to automate tasks, surface information, and streamline everyday business processes. MS-4019

- Get started with agents
- Explore prebuilt Microsoft 365 Copilot agents
- Build and manage an agent
- Share and use agents

PRIVATE DELIVERY

Plan a private cohort for your team

Scope delivery format, role mix, and rollout timeline with our solutions team.

Plan Private Delivery

Book advisory call

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TALK TO US

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