

MICROSOFT OFFICIAL CURRICULUM

Microsoft

Introduction to building AI agents

MS-4014

Official Microsoft Learn-aligned instructor-led program for Introduction to building AI agents.

AI

Beginner

Microsoft 365 Copilot

DURATION

1 day

LEVEL

Beginner

FORMAT

Virtual, On-site, or Hybrid

CERTIFICATION

MS-4014

AUDIENCE PROFILE

Built for these roles

Introduction to building AI agents is designed for builders and developers who want to build AI agents on Microsoft's agent platform. It's ideal for learners who are new to agent development or evaluating Microsoft's options, and who want to understand how to choose the right tools, ground and connect agents to their data and systems, and plan an agent solution end to end. Learners come from both low-code and pro-code backgrounds; no prior agent development experience is required.

OVERVIEW

Executive overview

Curious about building AI agents but not sure where to start? Introduction to building AI agents is a practical introduction to how AI agents work, what tools and services Microsoft offers for building them, and how to plan an agent solution before you start building. You'll explore what agents are and the business value they unlock, tour Microsoft's agent platform — including Copilot Studio, Microsoft Foundry, and the Microsoft 365 Agents Toolkit — and learn how to choose the right development approach, channels, grounding services, integrations, and governance posture for your scenario. After completing this course, you'll be prepared to translate a business problem into a complete agent design and development plan.

PROGRAM OUTCOMES

Capabilities your teams will gain

- Strengthen capability in ai scenarios
- Strengthen capability in microsoft 365 copilot scenarios
- Strengthen capability in role-based scenarios

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ENTERPRISE CUSTOMIZATION

Enterprise customization

Tailor this program to your organization's priorities: Builds current Microsoft credential readiness for Introduction to building AI agents using the official Microsoft Learn outline.

Customization options

- Align labs to your production environment and platform priorities
- Add readiness reviews and instructor-led practice sessions
- Extend into project-specific architecture or delivery coaching

CURRICULUM

Curriculum roadmap

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MODULE 1

Introduction to building AI agents

Explore how AI agents work, tour Microsoft's agent development platform — including Copilot Studio, Microsoft Foundry, and the Microsoft 365 Agents Toolkit — and learn how to plan and design an agent solution for your scenario.

- Introduction to developing AI agents
- Choose tools and services for your agent on Microsoft's agent platform
- Plan an AI agent solution

PRIVATE DELIVERY

Plan a private cohort for your team

Scope delivery format, role mix, and rollout timeline with our solutions team.

[Plan Private Delivery](#)

[Book advisory call](#)

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