

PROFESSIONAL COURSE OUTLINE

Microsoft

Microsoft 365 Teams Voice Engineer Expert

Program aligned

Warning This certification and the renewal assessment are retired.

Cloud

Advanced

M365, Office Teams

PROGRAM CODE

Program aligned

DELIVERY

Virtual, On-site, or Hybrid

DURATION

Certification readiness

CERTIFICATION

Microsoft 365 Certified:
Teams Voice Engineer
Expert

AUDIENCE PROFILE

Who This Program Is For

Built for Administrator learners preparing for Microsoft 365 Teams Voice Engineer Expert.

PROGRAM SUMMARY

What This Course Covers

Warning This certification and the renewal assessment are retired.

TAILORED DELIVERY

Adapt the program around your team.

This outline can be adapted for virtual, on-site, or hybrid delivery, with emphasis adjusted for your team's platform priorities, role mix, and implementation goals.

Enterprise-ready delivery format

VNode ITeS can align labs, examples, delivery pace, and assessment checkpoints to the required audience profile while preserving the official program sequence where applicable.

COMPLETE MODULE SEQUENCE

Module Flow and Topic Coverage

The structure below presents the current delivery flow for this program, including the associated topics covered under each module.

1

MODULE 1

Plan and configure Microsoft Teams Phone

Official Microsoft Learn measured skill area for Microsoft 365 Teams Voice Engineer Expert.

- Plan and configure Microsoft Teams Phone
- Optimize network performance



Plan the next session

We can tune this outline around your delivery goals and team mix.

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MODULE 2

Optimize network performance

Official Microsoft Learn measured skill area for Microsoft 365 Teams Voice Engineer Expert.

- Plan and configure Direct Routing
- Configure and manage Microsoft Teams Phone for voice users

3

MODULE 3

Plan and configure Direct Routing

Official Microsoft Learn measured skill area for Microsoft 365 Teams Voice Engineer Expert.

- Plan and configure Microsoft Teams clients and devices
- Monitor and troubleshoot Microsoft Teams Phone

4

MODULE 4

Configure and manage Microsoft Teams Phone for voice users

Official Microsoft Learn measured skill area for Microsoft 365 Teams Voice Engineer Expert.

- Configure and manage Microsoft Teams Phone for voice users

5

MODULE 5

Plan and configure Microsoft Teams clients and devices

Official Microsoft Learn measured skill area for Microsoft 365 Teams Voice Engineer Expert.

- Plan and configure Microsoft Teams clients and devices

6

MODULE 6

Monitor and troubleshoot Microsoft Teams Phone

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- Monitor and troubleshoot Microsoft Teams Phone

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