

MICROSOFT OFFICIAL CURRICULUM

Microsoft

# Microsoft 365 Teams Voice Engineer Expert

Program aligned

Warning This certification and the renewal assessment are retired.

Cloud

Advanced

M365, Office Teams

## RETIREMENT NOTICE

This certification and the renewal assessment are retired.

### DURATION

Certification readiness

### LEVEL

Advanced

### FORMAT

Virtual, On-site, or Hybrid

### CERTIFICATION

Microsoft 365 Certified:  
Teams Voice Engineer  
Expert

### AUDIENCE PROFILE

#### Built for these roles

Built for Administrator learners preparing for Microsoft 365 Teams Voice Engineer Expert.

### OVERVIEW

#### Executive overview

### PROGRAM OUTCOMES

#### Capabilities your teams will gain

- Plan and configure Microsoft Teams Phone
- Optimize network performance
- Plan and configure Direct Routing
- Configure and manage Microsoft Teams Phone for voice users

### TRAINING PROVIDER

**VNode ITeS**

MICROSOFT CERTIFIED TRAINER

vnodeites.com

[linkedin.com/company/vnodeites](https://www.linkedin.com/company/vnodeites)

### TALK TO US

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### OFFICE

DLF Cyber City, Gurugram

Haryana — India

Azure · AI · Data · Power Platform

## ENTERPRISE CUSTOMIZATION

### Enterprise customization

Tailor this program to your organization's priorities: Builds current Microsoft credential readiness for Microsoft 365 Teams Voice Engineer Expert using the official Microsoft Learn skill outline.

#### Customization options

- Align labs to your Microsoft tenant and workload scenarios
- Add readiness checks and exam preparation reviews
- Extend delivery with role-specific implementation workshops

## CURRICULUM

### Curriculum roadmap

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#### MODULE 1

### Plan and configure Microsoft Teams Phone

Official Microsoft Learn measured skill area for Microsoft 365 Teams Voice Engineer Expert.

- Plan and configure Microsoft Teams Phone
- Optimize network performance

2

#### MODULE 2

### Optimize network performance

Official Microsoft Learn measured skill area for Microsoft 365 Teams Voice Engineer Expert.

- Plan and configure Direct Routing
- Configure and manage Microsoft Teams Phone for voice users

3





#### MODULE 3

### Plan and configure Direct Routing

Official Microsoft Learn measured skill area for Microsoft 365 Teams Voice Engineer Expert.

- Plan and configure Microsoft Teams clients and devices
- Monitor and troubleshoot Microsoft Teams Phone

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MODULE 4

### Configure and manage Microsoft Teams Phone for voice users

Official Microsoft Learn measured skill area for Microsoft 365 Teams Voice Engineer Expert.

- Configure and manage Microsoft Teams Phone for voice users

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MODULE 5

### Plan and configure Microsoft Teams clients and devices

Official Microsoft Learn measured skill area for Microsoft 365 Teams Voice Engineer Expert.

- Plan and configure Microsoft Teams clients and devices

6

MODULE 6

### Monitor and troubleshoot Microsoft Teams Phone

Official Microsoft Learn measured skill area for Microsoft 365 Teams Voice Engineer Expert.

- Monitor and troubleshoot Microsoft Teams Phone

PRIVATE DELIVERY

## Plan a private cohort for your team





Scope delivery format, role mix, and rollout timeline with our solutions team.

Plan Private Delivery

Book advisory call

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