

MICROSOFT OFFICIAL CURRICULUM

Microsoft

Microsoft 365 Teams Support Engineer Specialty

Program aligned

Warning This certification and the renewal assessment are retired.

Security

Intermediate

Office Teams, Office Onedrive, Office 365, Ms Graph, Entra Id

RETIREMENT NOTICE

This certification and the renewal assessment are retired.

DURATION

Certification readiness

LEVEL

Intermediate

FORMAT

Virtual, On-site, or Hybrid

CERTIFICATION

Microsoft 365 Certified:
Teams Support Engineer
Specialty

AUDIENCE PROFILE

Built for these roles

Built for Support Engineer learners preparing for Microsoft 365 Teams Support Engineer Specialty.

OVERVIEW

Executive overview

PROGRAM OUTCOMES

Capabilities your teams will gain

- Troubleshoot Microsoft Teams voice issues
- Troubleshoot issues with Microsoft Teams meetings and live events
- Troubleshoot federation issues
- Troubleshoot issues signing into Microsoft Teams

TRAINING PROVIDER

VNode ITeS

MICROSOFT CERTIFIED TRAINER

vnodeites.com

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OFFICE

DLF Cyber City, Gurugram

Haryana — India

Azure · AI · Data · Power Platform

ENTERPRISE CUSTOMIZATION

Enterprise customization

Tailor this program to your organization's priorities: Builds current Microsoft credential readiness for Microsoft 365 Teams Support Engineer Specialty using the official Microsoft Learn skill outline.

Customization options

- Align labs to your Microsoft tenant and workload scenarios
- Add readiness checks and exam preparation reviews
- Extend delivery with role-specific implementation workshops

CURRICULUM

Curriculum roadmap

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MODULE 1

Troubleshoot Microsoft Teams voice issues

Official Microsoft Learn measured skill area for Microsoft 365 Teams Support Engineer Specialty.

- Troubleshoot Microsoft Teams voice issues
- Troubleshoot issues with Microsoft Teams meetings and live events

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MODULE 2

Troubleshoot issues with Microsoft Teams meetings and live events

Official Microsoft Learn measured skill area for Microsoft 365 Teams Support Engineer Specialty.

- Troubleshoot federation issues
- Troubleshoot issues signing into Microsoft Teams

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MODULE 3

Troubleshoot federation issues

Official Microsoft Learn measured skill area for Microsoft 365 Teams Support Engineer Specialty.

- Troubleshoot teams and channels
- Troubleshoot issues with files

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MODULE 4

Troubleshoot issues signing into Microsoft Teams

Official Microsoft Learn measured skill area for Microsoft 365 Teams Support Engineer Specialty.

- Troubleshoot issues signing into Microsoft Teams

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MODULE 5

Troubleshoot teams and channels

Official Microsoft Learn measured skill area for Microsoft 365 Teams Support Engineer Specialty.

- Troubleshoot teams and channels

6

MODULE 6

Troubleshoot issues with files

Official Microsoft Learn measured skill area for Microsoft 365 Teams Support Engineer Specialty.

- Troubleshoot issues with files

PRIVATE DELIVERY

Plan a private cohort for your team

Scope delivery format, role mix, and rollout timeline with our solutions team.

Plan Private Delivery

Book advisory call

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