

MICROSOFT OFFICIAL CURRICULUM

Microsoft

Microsoft 365 Exchange Online Support Engineer Specialty

Program aligned

Warning This certification and the renewal assessment are retired.

Cloud

Advanced

M365

RETIREMENT NOTICE

This certification and the renewal assessment are retired.

DURATION

Certification readiness

LEVEL

Advanced

FORMAT

Virtual, On-site, or Hybrid

CERTIFICATION

Microsoft 365 Certified:
Exchange Online Support
Engineer Specialty

AUDIENCE PROFILE

Built for these roles

Built for Support Engineer learners preparing for Microsoft 365 Exchange Online Support Engineer Specialty.

OVERVIEW

Executive overview

PROGRAM OUTCOMES

Capabilities your teams will gain

- Troubleshoot mail flow issues
- Troubleshoot compliance and retention issues
- Troubleshoot mail client issues
- Troubleshoot Exchange Online configuration issues

TRAINING PROVIDER

VNode ITeS


MICROSOFT CERTIFIED TRAINER

vnodeites.com

[linkedin.com/company/vnodeites](https://www.linkedin.com/company/vnodeites)

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OFFICE

DLF Cyber City, Gurugram

Haryana — India

Azure · AI · Data · Power Platform

ENTERPRISE CUSTOMIZATION

Enterprise customization

Tailor this program to your organization's priorities: Builds current Microsoft credential readiness for Microsoft 365 Exchange Online Support Engineer Specialty using the official Microsoft Learn skill outline.

Customization options

- Align labs to your Microsoft tenant and workload scenarios
- Add readiness checks and exam preparation reviews
- Extend delivery with role-specific implementation workshops

CURRICULUM

Curriculum roadmap

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MODULE 1

Troubleshoot mail flow issues

Official Microsoft Learn measured skill area for Microsoft 365 Exchange Online Support Engineer Specialty.

- Troubleshoot mail flow issues
- Troubleshoot compliance and retention issues

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MODULE 2

Troubleshoot compliance and retention issues

Official Microsoft Learn measured skill area for Microsoft 365 Exchange Online Support Engineer Specialty.

- Troubleshoot mail client issues
- Troubleshoot Exchange Online configuration issues

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MODULE 3

Troubleshoot mail client issues

Official Microsoft Learn measured skill area for Microsoft 365 Exchange Online Support Engineer Specialty.

- Troubleshoot hybrid and migration issues

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MODULE 4

Troubleshoot Exchange Online configuration issues

Official Microsoft Learn measured skill area for Microsoft 365 Exchange Online Support Engineer Specialty.

- Troubleshoot Exchange Online configuration issues

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MODULE 5

Troubleshoot hybrid and migration issues

Official Microsoft Learn measured skill area for Microsoft 365 Exchange Online Support Engineer Specialty.

- Troubleshoot hybrid and migration issues

PRIVATE DELIVERY

Plan a private cohort for your team





Scope delivery format, role mix, and rollout timeline with our solutions team.

Plan Private Delivery

Book advisory call

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