

MICROSOFT OFFICIAL CURRICULUM

Microsoft

Dynamics 365 Commerce Functional Consultant Associate

Program aligned

Warning This certification and the renewal assessment are retired.

Microsoft Dynamics 365 & Power Platform Solutions

Intermediate

Dynamics 365, Dynamics Finance, Dynamics Commerce, Dynamics Customer Service, Dynamics Sales

RETIREMENT NOTICE

This certification and the renewal assessment are retired.

DURATION

Certification readiness

LEVEL

Intermediate

FORMAT

Virtual, On-site, or Hybrid

CERTIFICATION

Microsoft Certified:
Dynamics 365 Commerce
Functional Consultant
Associate

AUDIENCE PROFILE

Built for these roles

Built for Functional Consultant learners preparing for Dynamics 365 Commerce Functional Consultant Associate.

OVERVIEW

Executive overview

PROGRAM OUTCOMES

Capabilities your teams will gain

- Describe finance and operations apps, and extend apps by using Microsoft Power Platform technologies
- Configure administrative features and workflows
- Manage finance and operations data
- Validate and support solutions

TRAINING PROVIDER

VNode ITeS

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 info@vnodeites.com

 +91 9419 11 4792

 WhatsApp +91 9419 11 4792

 +91 7780 81 1685

OFFICE

DLF Cyber City, Gurugram

Haryana — India

Azure · AI · Data · Power Platform

ENTERPRISE CUSTOMIZATION

Enterprise customization

Tailor this program to your organization's priorities: Builds current Microsoft credential readiness for Dynamics 365 Commerce Functional Consultant Associate using the official Microsoft Learn skill outline.

Customization options

- Align labs to your Microsoft tenant and workload scenarios
- Add readiness checks and exam preparation reviews
- Extend delivery with role-specific implementation workshops

CURRICULUM

Curriculum roadmap

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MODULE 1

Describe finance and operations apps, and extend apps by using Microsoft Power Platform technologies

Official Microsoft Learn measured skill area for Dynamics 365 Commerce Functional Consultant Associate.

- Describe finance and operations apps, and extend apps by using Microsoft Power Platform technologies
- Configure administrative features and workflows

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MODULE 2

Configure administrative features and workflows

Official Microsoft Learn measured skill area for Dynamics 365 Commerce Functional Consultant Associate.

- Manage finance and operations data
- Validate and support solutions

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MODULE 3

Manage finance and operations data

Official Microsoft Learn measured skill area for Dynamics 365 Commerce Functional Consultant Associate.

- Configure Dynamics 365 Commerce Headquarters
- Configure products, prices, discounts, loyalty, and affiliations

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MODULE 4

Validate and support solutions

Official Microsoft Learn measured skill area for Dynamics 365 Commerce Functional Consultant Associate.

- Validate and support solutions

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MODULE 5

Configure Dynamics 365 Commerce Headquarters

Official Microsoft Learn measured skill area for Dynamics 365 Commerce Functional Consultant Associate.

- Configure Dynamics 365 Commerce Headquarters

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MODULE 6

Configure products, prices, discounts, loyalty, and affiliations

Official Microsoft Learn measured skill area for Dynamics 365 Commerce Functional Consultant Associate.

- Configure products, prices, discounts, loyalty, and affiliations

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MODULE 7

Manage Point of Sales (POS) in Dynamics 365 Commerce

Official Microsoft Learn measured skill area for Dynamics 365 Commerce Functional Consultant Associate.

- Manage Point of Sales (POS) in Dynamics 365 Commerce

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MODULE 8

Configure and manage Dynamics 365 Commerce call centers

Official Microsoft Learn measured skill area for Dynamics 365 Commerce Functional Consultant Associate.

- Configure and manage Dynamics 365 Commerce call centers

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MODULE 9

Manage e-commerce

Official Microsoft Learn measured skill area for Dynamics 365 Commerce Functional Consultant Associate.

- Manage e-commerce

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PROGRAM BRIEF

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PRIVATE DELIVERY

Plan a private cohort for your team

Scope delivery format, role mix, and rollout timeline with our solutions team.





Plan Private Delivery

Book advisory call

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