

PROFESSIONAL COURSE OUTLINE

Microsoft

Dynamics 365 Commerce Functional Consultant Associate

Program aligned

Warning This certification and the renewal assessment are retired.

Microsoft Dynamics 365 & Power Platform Solutions

Intermediate

Dynamics 365, Dynamics Finance, Dynamics Commerce, Dynamics Customer Service, Dynamics Sales

PROGRAM CODE

Program aligned

DELIVERY

Virtual, On-site, or Hybrid

DURATION

Certification readiness

CERTIFICATION

**Microsoft Certified:
Dynamics 365 Commerce
Functional Consultant
Associate**

AUDIENCE PROFILE

Who This Program Is For

Built for Functional Consultant learners preparing for Dynamics 365 Commerce Functional Consultant Associate.

PROGRAM SUMMARY

What This Course Covers

Warning This certification and the renewal assessment are retired.

TAILORED DELIVERY

Adapt the program around your team.

This outline can be adapted for virtual, on-site, or hybrid delivery, with emphasis adjusted for your team's platform priorities, role mix, and implementation goals.

Enterprise-ready delivery format

VNode ITeS can align labs, examples, delivery pace, and assessment checkpoints to the required audience profile while preserving the official program sequence where applicable.

COMPLETE MODULE SEQUENCE

Module Flow and Topic Coverage

The structure below presents the current delivery flow for this program, including the associated topics covered under each module.



Plan the next session

We can tune this outline around your delivery goals and team mix.

TALK TO US

 info@vnodeites.com +91 9419 11 4792 +91 9419 11 4792

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OFFICE

Wework, DLF Forum Infinity Tower C, Gurugram, INDIA

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MODULE 1

Describe finance and operations apps, and extend apps by using Microsoft Power Platform technologies

Official Microsoft Learn measured skill area for Dynamics 365 Commerce Functional Consultant Associate.

- Describe finance and operations apps, and extend apps by using Microsoft Power Platform technologies
- Configure administrative features and workflows

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MODULE 2

Configure administrative features and workflows

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- Manage finance and operations data
- Validate and support solutions

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MODULE 3

Manage finance and operations data

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- Configure Dynamics 365 Commerce Headquarters
- Configure products, prices, discounts, loyalty, and affiliations

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MODULE 4

Validate and support solutions

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- Validate and support solutions

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MODULE 5

Configure Dynamics 365 Commerce Headquarters

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- Configure Dynamics 365 Commerce Headquarters

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MODULE 6

Configure products, prices, discounts, loyalty, and affiliations

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- Configure products, prices, discounts, loyalty, and affiliations

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MODULE 7

Manage Point of Sales (POS) in Dynamics 365 Commerce

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- Manage Point of Sales (POS) in Dynamics 365 Commerce

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MODULE 8

Configure and manage Dynamics 365 Commerce call centers

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- Configure and manage Dynamics 365 Commerce call centers

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MODULE 9

Manage e-commerce

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- Manage e-commerce